

Dear Guest,

Thank you so much for staying with Matola Guest House. To help you have an enjoyable stay, kindly take note of the following Guidelines.

Wi-Fi

We offer a free Wi-Fi service for our guests to use for Email, Facebook, Whatsapp etc. In order to keep this service free, please avoid large downloads or video streaming. We can provide you with a pre-paid modem if you wish to watch movies on the internet.

Gate Remote

Please note that the gate does not close automatically. Press the button once to open the gate. Press the button again to close the gate. For security reasons, please wait until the gate has completely closed behind you before proceeding. Please don't allow anyone else onto the property. A \$50 USD replacement fee will apply if you lose the gate remote.

Laundry

A free laundry service is available to guests who stay longer than one night. If you wish to have your laundry done, please leave the clothes you want washed on the floor in your room. Laundered and ironed clothing will be left on the veranda in the evening.

Bar & Drinks

We run an honesty bar for guests. Please write your name and the quantity of whatever you take in the honesty book in the kitchen. You will be billed for these when you check out.

Breakfast

Cereals, Milk, Tea, Coffee, Sugar, Bread, Jam, and Margarine are available in the kitchen at no extra cost. There is a small supermarket and Coffee Shop next door. Our staff will clean the kitchen. Braai packs are available in the deep freeze, please also write these down in the honesty book. Our staff can also prepare a fire for you if you need one.

Visitors

For the safety and security of all guests and people on the property, only people who booked in will be allowed on the property. If you are expecting visitors, please clear them with management first. Escorts are prohibited, we can provide you with contact details of establishments that allow these. This is Maputo, Mozambique, the security of guests is our utmost priority.

Help

If you require assistance, please ask our staff, Peter/Paulo, and they will assist you. If they are unable to assist, they will call someone in management.